

frogblue – the next generation of Bluetooth-based systems for intelligent living. We are recruiting new staff at our headquarters in Munich and at the Kaiserslautern branch. If you're looking for a challenging role in the field of Smart Building Technologies that will demand your entire expertise and commitment, you've come to the right place. We currently have a vacancy for a

Technical Support/Hotline Officer

in Munich

Your tasks

- > First port of call for technical questions about smart home and smart building
- > Answering incoming calls or emails to the support desk
- > Analysing the customer's query and finding solutions together with the customer.
- > Processing and documenting complaints Ensuring a high level of customer satisfaction.

Your profile

- > Completed apprenticeship in a technical subject
- > Basic knowledge of electrotechnology and enthusiasm for smart building technology.
- > Advanced knowledge of MS Office and MAC iOs
- > Very good communication skills in German and English
- > Friendly and confident personality
- > Logical and analytical way of thinking
- > Can react quickly, work independently and confidently and you are willing to take on further training

We offer

- > A performance-related salary
- > Excellent benefits
- > A job in an innovative environment
- > Modern office near the Hirschgarten
- > Excellent public transport links
- > Very interesting responsibilities with room for creativity
- > An international working environment in a dynamic growth market
- > Close collaboration with national and international specialists within an internationally active high-tech company
- > Open and friendly working atmosphere in a professional environment
- > Excellent prospects from our success story

You work well on your own and are an even better team player. You strive for results and have a genuine "hands-on" mentality. Critical situations spur you to give your all.

Could this be you? Would you like the opportunity to help a young company grow and help shape its character? Very good, then please send your full application to the address below, mentioning the reference number 45017.

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