

Release Notes - frogSIP App 1.3

frogSIP 1.3 is a major update to the smartphone app that turns your phone into a SIP video intercom for the frogTerminal - answering door calls, unlocking doors, viewing live video and recordings, and triggering frogblue actions directly from your phone.

This release introduces **Direct Bluetooth backup mode** for ultra-reliable door access even when the network is down, expanded tenant and access features, and a cleaner settings experience.

frogSIP 1.3 is delivered alongside **frogOS 1.7.8**, **frogAccess 1.0**, and **frogWare / frogProject 1.10.2**.

What's New

Note: Some new features require the complete system to be updated

frogSIP 1.3 continues to work with existing frogTerminal installations. However, the following new features only become fully available once the whole system is on the latest versions:

- **Direct Bluetooth backup mode** requires **frogWare 1.10.2** on the frogs and **frogOS 1.7.8** on IP devices
- **Up to 20 access zones** requires **frogOS 1.7.8** on the frogTerminal
- **User Bluetooth Password** (tenant password) requires **frogWare 1.10.2**

To get the full benefits of this release, ask your frogblue partner about updating the complete system. Updating the Bluetooth Mesh modules must be performed by a **certified frogblue installer, partner, or Competence Center**.

Highlights

Bluetooth Backup Mode

- **Direct Bluetooth backup mode** - open doors and trigger key actions over Bluetooth even when Wi-Fi, mobile data, or the cloud is unavailable
- **User Bluetooth Password** (tenant password) - secure backup access with SIP-message reply confirmation



- **Multi path reliability** across Bluetooth, Wi-Fi, and cloud - first message wins, so commands execute fast and reliably without doubling up

Access Control

- **Support for up to 20 access zones** - frogSIP now works with the expanded zone-based access management introduced in frogOS 1.7.8
- Refined **Function PIN** behaviour for cleaner, more predictable triggers
- Improved **Door Status** handling and visibility of door-related actions

Connectivity & Calling

- **NAT Traversal off by default** - simpler default setup that avoids unnecessary NAT/STUN behaviour in environments that don't need it

Usability & Interface

- **Restructured Settings menu** for clearer navigation and easier configuration
- General usability, stability, and reliability improvements throughout

frogSIP 1.3 is free in the Apple App Store and Google Play and pairs with your frogTerminal via QR code.